

Wellous 65th Merdeka Day 2022 Lucky Draw Campaign Campaign Terms & Conditions: -

1. This "Wellous 65th Merdeka Day 2022 Lucky Draw Campaign" ("**The Campaign**") is organized by Wellous Sdn Bhd ("**Wellous**", or "**we**" or "**us**" or "**our**"). By participating in this Campaign, you ("**you**", or "**your**", or "**customer**") agree that you have read, understood and agreed to be bound by the Terms and Conditions of this Campaign and any change or modification that we may make to the Campaign and/or Terms and Conditions of this Campaign from time to time by updating these Terms and Conditions with prior notice, in which such notice will be given by Wellous. By participating in this Campaign, you also agree to be bound by Wellous's Privacy Policy accessible at [https://cdn.wellous.com/my/document/privacy_policy_merdeka_campaign_2022.pdf]
2. **Campaign Period:**

This Campaign shall commence from 25 August 2022 till 30 September 2022, both dates inclusive.
3. **Eligibility:**
 - (a) The Campaign is open to all Wellous Customers who are citizens or permanent residents of Malaysia and above the age of eighteen (18) years with a valid National Registration Identification Card ("**NRIC**") , except for all employees of Wellous, SVO Group Berhad, their affiliates and/or their related companies, advertising agencies, suppliers and members of their immediate families ("**Eligible Participants**").
4. **Campaign Mechanics**
 - (a) To participate in this Campaign and to be rewarded, the Eligible Participants are required to:
 - (i) purchase any Wellous products from Wellous dealers who possesses a valid Dealer ID, verifiable at https://www.wellous.com/verify_dealer ("**Authorized dealers**");
 - (ii) Scan the product QR code for products' authenticity at https://wellous.com/verify_my_product;
 - (iii) click "**Join Contest**"; and
 - (iv) Complete the information of personal details
 - (b) The number of Lucky Draw Ticket ("**Golden Ticket**") earned is subject to the number of Wellous products purchased. Each Participant will be entitled to one (1) Golden Ticket for every one (1) Wellous products purchased. Customer may also entitle to additional five (5) Golden Tickets upon completion of user questionnaire.

5. Prizes and Selection of Winners:

- (a) Subject to the Terms and Conditions for this Campaign, the Eligible Participants, will be entitled to win ONLY one (1) prize during the Campaign Period.
- (b) There is total more than RM65,000 worth of Prizes to be given away and there will be a total of sixty-five (65) winners throughout the Campaign.
- (c) The abovementioned sixty-five (65) winners will be contacted by Wellous within seven (7) days via email and/or telephone. Wellous reserves the sole discretion to choose and/or select an alternative Winner should he or she failed to respond to Wellous's email and/or phone call, whichever is applicable.
- (d) The Campaign prizes ("**Prizes**") are as shown below:

No.	Prizes	Total number of Winners
1	Tour Package: 6D4N Danang Package (2pax)	1
2	Tour Package: 5D4N Explore ChiangMai (2pax)	2
3	Tour Package: 3D2N Bangkok Free & Easy (Amari Watergate Bangkok Hotel or 5 Stars equivalent hotel)	1
4	Tour Package: 3D2N Semporna + Island Tour (Wave View Hotel or 3 Stars equivalent hotel)	1
5	Cruise Package: Resort World Cruise (Balcony Cabin)	2
6	Merchandise: Golden Destinations Premium Aluminium Luggage 20'	3
7	Merchandise: Golden Destinations Abs (Acrylonitrile-butadiene-styrene) + PC (Polycarbonate) Luggage 28'	10
8	Merchandise: Golden Destinations Tour Voucher worth RM 200 + Wellous Products	46

- (e) The Prizes are fully sponsored by Golden Destinations (by ICE Holidays Sdn Bhd) ("**GD**") and the Prizes are subjected to the terms and conditions stated below: -
 - (i) Prizes are strictly not non-refundable, non-transferable and cannot be exchanged for cash in part or full and is valid for a single transaction only.
 - (ii) Strictly no extension of the expiry date from the date of issuance will be allowed
 - (iii) GD retains the right to reject any voucher that has been tampered with or found in any way unacceptable
 - (iv) For tour package only: The package will not be valid for redemption during peak season, of which the details of the same will be stipulated in the certificate awarded to the winner itself
 - (v) For cruise package only: The package is exclusive of all charges that may be incurred by the Winners, such as seaport taxes, levies and/or gratuities
- (f) Winners Announcement

- (i) Wellous will communicate with the Winners either via email and/or telephone for Prize fulfilment within 1 (one) week from the draw date.
- (ii) Wellous reserves the right to substitute the Prizes at its sole discretion with other form of gifts/rewards of equivalent value with prior notice. The selected Winners who have been notified and contacted are deemed final.
- (iii) The Prizes are exclusive of all charges that may be incurred by the Winners (if any), such as taxes, levies, fees and are subject to any other terms and conditions as may be imposed by Wellous from time to time.
- (iv) Wellous's decision in all matters concerning this Campaign shall be final and no correspondence shall be entertained.

6. Notification:

- (a) When Wellous makes the winners announcement on 5 October 2022, Wellous shall have the rights to publish the Winners' username used in the Wellous Malaysia Official FB Page. Further, if Wellous decides to use additional methods to announce the Winners of this Campaign in any of Wellous's websites, social media sites, newspapers and/or in its promotional materials, Wellous shall have the rights to publish the Winners' name and picture without further notice. Non-acceptance of this clause may result in an alternate Winner being chosen.
- (b) Winners are personally responsible for ensuring that their particulars, contact details and email address have been accurately submitted.
- (c) Winners are required to arrange for a personally walk-in collection at Wellous office during the Prize Award Ceremony ("Ceremony"), of which is tentatively scheduled to be held after announcement of winners. Details of the location, date and time will be disclosed via E-mail and/or telephone to the winners. Representative of winners must provide proof (Eg: photocopied NRIC of the winner) and authorization letter from winner in order to collect Prize on behalf of winner in the event that the winner is unable to collect the Prize himself or herself.
- (d) Winners can opt for delivery of Prize upon notifying Wellous and Wellous will not be held responsible for any failure to deliver the Prize to the extent that such failure is caused by force majeure event, inadequate and/or incorrect delivery instructions and/or personal information or if the winner fails to take delivery of the prize (otherwise than by reason of any cause beyond Wellous's control). Delivery of Prize is strictly NOT AVAILABLE for cruise and tour packages.
- (e) In accordance to Clause 6(d), all postage fees would be borne by Wellous and the delivery time will subject to delivery timelines as set by courier partners, of which Wellous shall not be held responsible or liable for.
- (f) Wellous shall not be held responsible or liable for any late, misdirected, lost or unsuccessful efforts to notify the Winners.
- (g) Where any Prize have been forfeited due to the winners are ineligible, disqualified and/or do not claim the Prize, Wellous may, at its sole discretion, give the forfeited Prize to another Eligible Participant. In such an instance, the other Eligible Customers shall be selected using a method to be determined by Wellous at its sole discretion.

7. Force Majeure

Wellous and/or GD shall not be liable to you for any breach for any reason of any delay in performing or failure to perform any due to any cause beyond our reasonable control, including but without limitation to acts of god, war, explosions, flood, acts of restriction, regulations, by-laws, or measures of any kind on the part or governmental parliamentary or local authority, import or export regulations or embargoes, riot, terrorist attack, threat or preparation of war, interruption of production or operation line, difficulties in obtaining raw materials labour, fuel parts, or machinery break down etc.

8. General Terms and Conditions:

- (a) The laws of Malaysia shall govern this Campaign. This Campaign is void where any Terms and Conditions applicable to this Campaign are prohibited or restricted by any local, national, state, or any governmental laws. This Campaign is also subject to these Terms and Conditions.
- (b) Wellous reserves the right to change the qualifying/selection criteria and allocation of Prizes from time to time at Wellous's absolute discretion.
- (c) Wellous also reserves the right to amend these Terms and Conditions, and to suspend, terminate, delay or vary this Campaign with prior notice to the Eligible Participants.
- (d) The mode of notification (if any) of the amendment, suspension, termination, delay or variation shall be at Wellous's sole discretion, including but not limited to displaying the same in any of Wellous's website or social media sites.
- (e) Wellous's decision on any and/or all matters relating to this Campaign including the selection of the names of the Winners, the Terms and Conditions herein or any amendments to the same shall be final, binding and conclusive and no correspondence will be entertained.
- (f) By participating in this Campaign, the Eligible Participants agree to be contacted by Wellous's and/or appointed agency for Prize fulfilment or administration of this Campaign (if any) ("**Agency**"), agree to disclose their personal details (including but not limited to name, NRIC/ID number, phone numbers and email address) to the Agency as well as agree and authorize the Agency to disclose their personal details to Wellous in relation to and for the purposes of this Campaign.
- (g) In the event of a discrepancy between the Terms and Conditions of this Campaign and the advertising, promotional, publicity and other materials relating to or in connection with this Campaign, the Terms and Conditions of this Campaign as published on [https://cdn.wellous.com/my/document/tnc_merdeka_campaign_2022.pdf] shall prevail.

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9. Privacy Notice pursuant to Personal Data Protection Act 2010

The Eligible Participant(s) hereby consent and authorize Wellous to collect, process, and safe keep the personal details of the Eligible Participant(s) for participating this Campaign and further allowed Wellous to disclose the Eligible Participant's personal details to all related parties for the purpose related to this Campaign.